Engagement plan



Comhairle nan Eilean Siar

Why we are engaging with Comhairlie nan Eilean Siar

We are engaging with Comhairle nan Eilean Siar about its services for people who are homeless.

To assess the risks to people who are homeless we have reviewed and compared the data for all councils from the Scottish Government's 2017/18 national homelessness statistics and the Annual Returns on the Charter. From this we identified areas where we require further information and assurance from Comhairlie nan Eilean Siar's:

- Comhairle nan Eilean Siar's assessment of homeless applications: the percentage it assessed within 28 days is below the Scottish average;
- temporary accommodation: the average length of time people spend in temporary accommodation is above the Scottish average;
- outcomes for people who are homeless: the time it took to discharge its duties to people who are unintentionally homeless from application is above the Scottish average.

What Comhairle nan Eilean Siar must do

Comhairle nan Eilean Siar must provide us with the information we require in relation to its homelessness service.

What we will do

We will:

- review the information we require from Comhairle nan Eilean Siar and determine what more we may require it to do; and
- review our engagement with Comhairle nan Eilean Siar when it has finalised its Rapid Rehousing Transition Plan.

Regulatory returns

Comhairle nan Eilean Siar must provide us with the following annual regulatory returns:

- Annual Assurance Statement:
- Annual Return on the Charter; and
- the return on the Energy Efficiency Standard for Social Housing.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.

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Read more about Comhairle nan Eilean Siar >

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